

IMPORTANT INFORMATION FROM BURNABY

Riverway Golf Course, Burnaby Mountain Golf Course, Kensington & Central Park Pitch & Putts will re-open on Friday, May 1st with limited availability due to new social distancing and safety measures resulting from COVID-19. Our decision to re-open our golf facilities was made after consultation and discussions with both health and industry associations. These groups have endorsed the sport as a safe outdoor recreation activity as long as physical distancing and new comprehensive safety measures (endorsed by the BC Ministry of Health) are achieved. **Those who are not willing to comply with these new protocols will be asked to leave.** Staff have been trained on new procedures (sanitization, handling, scheduling) and will assist guests as required.

- Tee time bookings will be accepted online for Burnaby Mountain/Riverway and are available to registered Burnaby e-Golf users. Pitch & Putts remain walk up only (first come, first served).
- As tee time availability is very limited, **all no-shows (and no-shows within a booked party) will have their booking privileges suspended.**
- **Golfers should stay in the parking lot and not proceed to the Pro Shop as check-in is not required until 15 minutes prior to tee time reservation. Maximum 2 guests in Pro Shop only. Guests should leave immediately after their round is completed as no congregating is permitted**
- Guests who are feeling sick should stay at home. Those appearing unwell will be asked to leave
- **Golfers must stay 2 meters away from staff and other guests and follow all directional markings**
- Tee time intervals have been increased to ensure social distancing
- **Single Rider Cart policy** - all carts are thoroughly sanitized after each use
- No Touch policy - modified cups (pin removal not required as ball drop is minimal). Touch points such as ball washers, sand & seed bottles, bunker rakes, and shoe blowers have been removed.
- We accept Debit & Credit Cards (VISA, M/C, AMEX), Burnaby Loyalty & Golf Credit Cards. Range cards can still be swiped at the range
- Driving range is open with limited availability (every 2nd stall). Guests will be limited to one bucket per visit whenever a line-up for range stalls exists. Happy Hours are suspended until further notice
- Golf Course Bistros (Burnaby Mountain, Riverway) will be open for take-out food options only (limited hours)
- Instructional programs, camps, clinics, custom club fitting, club rentals, repairs, and retail sales postponed until further notice.
- Tournaments and events are not available until further notice

Thank you for your patience during this time!